

Cancellation and Refund Policy

All refund requests must be received in writing.

Registration Fee's:

- Refund requests received on or before 1st August 2010 will be refunded in full, less a 50.00€ administration fee
- Before 1st September 2010 will receive a 50% refund of fees paid
- After 1st September 2010 there will be no refund
- Unused vouchers for Social Program Events are non transferable and non refundable.

Accommodation:

- One night deposit must be paid at time of booking to guarantee reservation.
- You are responsible for further payment of all charges at check out.
- Deposit is non-refundable.
- Change of Booking: any change to a reservation must be notified to the Secretary of Congress and not directly to the hotel.

