



STRASBOURG evenements

Registration and Accommodation Service

Reservation and cancellation policy

- 1. No reservation will be made without its corresponding payment. Upon receipt of payment, we will send a voucher to each participant indicating the name and address of the hotel, the hotel deposit, and the arrival and departure dates. The prepaid hotel deposit will be deducted from the hotel bill when checking out. The remaining amount to be paid is to be settled directly with the hotel**
- 2. In case of change of reservation, please contact directly STRASBOURG EVENEMENTS – Accommodation Service per phone, fax or email. After the deadline, requests are subject to hotel availabilities and cannot be guaranteed.**
- 3. Cancellation :** *In case of written cancellation sent to STRASBOURG EVENEMENTS at least 10 days before the stay, the deposit will be refunded, reservation fees excluded (13 €). After that date, no refund will be possible.*

In case of late cancellation or no-show, some hotels can ask for the payment of the full stay. In this case, STRASBOURG EVENEMENTS can give your address and phone number to the hotel.

4. Our address :

STRASBOURG EVENEMENTS
Accommodation Service
Place de Bordeaux – Wacken
67082 STRASBOURG Cedex
Tel : ++33 (0)3 88 37 67 67
Fax : ++33 (0)3 88 37 38 43
Email : hotel@strasbourg-events.com

In application of Article L.27 of 06.01.78, the information requested here is necessary in order to process your request and for related services. The categories of information requested are only those necessary for processing this reservation and for the related services of the Group. You may have access to the information concerning you or make any necessary correction by contacting our service.